



Kingston-Cataraqui

Cremation Services
by Arbor Memorial



Guide to our services and merchandise

Manager : Tim Bailey

Kingston-Cataraqui Cremation Services

2563 Perth Road
Glenburnie, ON K0H 1S0
613-384-3245

Effective: February 1, 2024

Proudly Canadian



Owned & Operated by Arbor Memorial Inc.



Why use Kingston-Cataraqui Cremation Services instead of a funeral home?

Basically it comes down to cost. Because we are a simple transfer service, we can charge much less than the funeral home for a basic service. The funeral home must charge more to cover the high cost of maintaining an expensive building, vehicle fleet and staff for the kinds of funerals that you are not requesting. We are competent, caring professionals who understand that your needs are plain and simple. We will deliver our service with no up-selling, no hidden charges, just one low price.

We Promise!

Tim Bailey
Tim Bailey

Manager

Email: tbailey@arbormemorial.com

Sean D. Goodall
Sean D. Goodall

Manager

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Introduction to Service Offerings

For your convenience, the funeral home has constructed a variety of service packages that reflect the most popular service styles that our client families have historically selected. The service packages have been constructed from this price list and include some discretionary items that may be declined.

Examples of declinable items are embalming, estate settlement papers, custom printing, limousines, and flower vehicles.

Please note:

- Declinable items are indicated with an asterisk (*).
- Embalming is not required by law; however, it is an important consideration as it allows us to provide you with the best possible experience for viewing your loved one at the funeral home during your private family reflection or visitation.
- Only one decedent care fee will be applicable and included in the total service fee.
- Merchandise, disbursements, and HST are additional to all service and funeral home fees.

Please see our itemized list of offerings starting on page 9



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Service Offerings

Our Services Include: Transfer of deceased from local place of death to our local facility. Arrangement conference with next of kin, completion of required documents, explanation of cremation and arrangements for return of cremated remains. Placing the deceased in the cremation container of your choice, securing burial permit from municipality, death registration, and cremation certificate from local coroner. Transfer of deceased to the crematorium. Documents supplied to you will be the 6 original Proof of Death Certificates, Cremation Certificate and our account.

Complete Professional Services	Code	Price
Arranging, co-ordination with cemetery/crematorium	60241	\$375.00
Preparation and filing of permits and forms	55303	\$100.00
Transfer of decedent to holding facility	55304	\$275.00
Set Features Only	94705	\$0.00
Holding facility	55310	\$100.00
Confirmation of identity area	94706	\$0.00
Administration Vehicle Transfer Vehicle	55325	\$175.00
Cremation Fee Adult (18+)	52041	\$525.00
Cremation Container - wood base and cardboard top, by Costello KC100	95580	\$295.00
Sub total		\$1845.00
Savings		(\$450.00)

13% HST (\$181.35)

Cash Disbursements

*Coroners Fee (\$75.00)

*Registration Fee for City (\$44.90)

*BAO - Registration Fee (\$30.00)

*BAO - Cremation Fee (\$30.00)

Total Service Fee (HST not included)

1,395.00

*Items with No HST

Total price including applicable HST and disbursements - \$1,756.25

Casket Selection

There are four main categories used to determine the value of a casket:

1. Metal/Wood Species (High to Low)

- Mahogany, Walnut, Cherry, Maple, Pecan, Oak, Poplar, Select Wood
- Bronze, Copper, Stainless Steel, 16 GA, 18 GA, 20 GA.

*All of the caskets in our selection room are suitable and available for any style of visitation and service, bearing in mind that for cremation, a combustible casket is required. **Metal caskets do not meet this requirement and are not suitable for cremation.***

2. Amount of Material Required

- Amount of board feet used based on the size/thickness of the casket.

3. Interior (High to Low)

- Velvet, Crepe, Satin, Rayon. Full interior verse half interior.

4. Craftsmanship, Features & Finish

- Memory Drawer, Time Capsule, LifeStyle Corners, Medallions, Living Memorial Program.

Casket Type	Code	Supplier	Price
>Cremation Container Wood base and cardboard top, by Costello KC100	61087	CTU7923CC	\$295.00
>Large Particle Board Container (Oversize)	93288	CU2680CC	\$395.00
*MDF Cremation Box Pine (Two Piece Top)	56305	245435	\$895.00
*Novato Grey, Laminate Wood Composite, Grey	95297	281378	\$1,175.00
*Zenith Laminate, Wood Composite, Tan	95298	281377	\$1,375.00
*Butler Aspen, Select Wood, Unpainted	33857	195871	\$1,675.00
*Blue Steel Cloth Square Round Top	33834	179295	\$2,050.00
*Bailey, Engineered Hardwood, Brown	61240	263783	\$4,450.00
*Parkcrest Mahogany, Brown	94393	277430	\$8,250.00

Casket Manufacture:

- *Batesville
- >Costello

Urns

Urn Type	Code	Supplier	Price
^Thamesford Antique Enamel	41084	UR-2009-PEW2	\$145.00
^Thamesford Copper	41465	UR-2009COP3	\$145.00
^Thamesford Antique Gold	41526	UR-2009GOL1	\$145.00
^Basic Wood Veneer (9Wx6.50Dx5H)	93372	US199-20006	\$225.00
^Avalon Bamboo (9Wx6.50Dx5H)	93374	US199-20011	\$325.00
^Alexander II, Cherry wood, Cherry Stain Finish (9Wx6.50Dx5H)	94422	US199-00008	\$425.00
*Sable, Painted Steel Chest, Sand (8.81Wx5.81Dx4.63H)	41390	148331	\$525.00
*Honey Brown, Maple Brown (9.25Wx6.88Dx6.5H)	43386	255815	\$625.00
*Franklin Cherry, Red (12Wx7.75Dx6.75H)	43165	185841	\$825.00
*Chestnut Bronze, Brass, Earth Tone (6.88Dx9.75H)	41434	205404	\$825.00
*Milan, Cast Bronze, Bronze	41973	100059	\$1,350.00

Keepsake and miniature urns are available upon request.

Urn Manufacture:

*Batesville

^Victoriaville

Vaults

Vault Type	Code	Supplier	Price
*Pebblecove, Composite Grey	31217	205557	\$525.00
>Universal Urn Vault	31088	WULUVP40CC	\$845.00

Urn Vault Manufacture:

*Batesville

>Costello

Additional Items

<i>Additional Services</i>	Code	Price
Executors Guide and Proof of Death Certificates	16043	\$395.00
Unlimited Proof of Death Certificate	55458	\$100.00
Any vehicle traveling more than 20 km (one way)	55223	\$2.50 per km
Rush Return of Cremated Remains (2-3 Days)	60909	\$395.00
Rush Return of Cremated Remains (4-5 Days)	60908	\$295.00
1 Hour Informal Gathering	93381	\$250.00
Witnessing Fee (weekday)	55471	\$295.00
After Hours Removal Fee (2 Staff)	60532	\$195.00
Removal of Implanted Device	55473	\$75.00
Additional Division & Packaging of Remains	94380	\$50.00

Disbursements

When budgeting for a funeral it is important to consider all components. Disbursements are non-funeral home charges that are added to the contract, alleviating a family from having to pay numerous organizations at the time of need. To help ease a difficult time the funeral home will pay all outside costs up front. For deaths registered, cremations and interments a Bereavement Authority of Ontario Consumer Protection Fee is applicable on all contracts and remitted to the Bereavement Authority of Ontario on your behalf. Below is a list of possible disbursements that may be applicable:

- Newspaper Notice
- Cremation Fee
- Cemetery Opening / Closing
- Coroners Certificate
- Coroners Fee
- Clergy or Celebrant Honorarium
- Police Escort
- Soloist Honorarium
- Monument Inscription
- Piper Honorarium
- Provincial Registration Permit
- Cemetery Canopy / Tent
- Organist Honorarium

Payment Terms at Time of Need

The PURCHASER promises to pay the balance due to the COMPANY in full within fifteen (15) days from the date of this Agreement. If payment in full is not received in fifteen (15) days a charge of 2% compounded per month (26.82% per annum) will be applied to any balance due, until full payment is received. Cash, cheque, credit, debit, and online banking payment options are accepted methods of payment. Taxes as applicable.

Pre-Planning Payment Options

Please speak with your Funeral Director about funding payment and financing options, i.e. Trust or Insurance when arranging a funeral in advance of need. Cash, cheque, credit, and debit are accepted methods of payment. Taxes as applicable. A finance charge will only be applicable when a purchaser opts for an installment payment plan. This charge represents an annualized percentage rate of prime + 1.5%. Taxes as applicable.

Additional information regarding all payment options and terms is available upon request.

Glossary

Arranging and Administration

The arrangement conference consultation with a licensed Funeral Director to gather all statistical/logistical and service related information and family requests. On average the funeral director will require 8 hours of communication and follow up with Doctor's/Coroner, Clergy/Celebrant, Musicians, Crematorium/Cemetery and other related service providers.

Automobiles

The **lead/administration** vehicle is used for administrative errands related to services including registration of death, clergy transportation and funeral processions.

The **Funeral Coach** is used to transfer the casket/cremation container or Ceremonial Urn Ark to a church, cemetery or other facility.

Limousine(s) accommodate up to 7 passengers to transport family, pallbearers or friends to/from the funeral home, church or another facility.

A **Transfer Vehicle** is used to transfer the deceased into the care of the funeral home.

Please note: All vehicle costs are subject to overtime and/or mileage charges if the vehicle's usage exceeds the maximum time and/or km radius allotted and determined in this price list.

Casket Personalization

LifeSymbol designs: Added to the corner of any LifeStyle casket, or displayed on a memory table. LifeSymbol designs are a touching expression of the spirit, personality and/or interests of a loved one. These casket enhancements can also be used as an individual keepsake for family and friends. Four original corners are included with casket purchase.

Catering

Catering menus are available to suit your family's needs, please speak with your Funeral Professional to select your options from our specialized menu.

Celebrant

A **Funeral Celebrant** will speak with family representatives/friends to explore the deceased's life and the family's wishes to develop a tribute for the ceremony or gathering honouring a deceased person.

Death Notice/Obituary

A Death notice is a paid announcement in a newspaper that gives the name of the person who died, family particulars, and details of the funeral or memorial service, as well as where donations can be made. An Obituary is an article that offers a detailed biography of the person who has died and can be published in a local or national paper at an additional cost. Most newspapers charge by the word or line.

Decedent Care and Casketing

Our licensed professional will assess post mortem conditions and restore your loved one's dignity by washing, disinfection, removal of medical implements; dressing and casketing the body.

Embalming includes the additional restoration, preservation, cosmetics and hairdressing that allows us to provide you with the best possible experience for viewing your loved one at the funeral home during visitation or private family reflection.

DNA Legacy

DNA contains the genetic blueprint of an individual and preserving DNA gives families an opportunity to capture this information. Please speak with your funeral director about the various DNA options that are available such as preservation services, molecular diagnostics, and ancestry testing.

Glossary

Estate Settlement and Getting Organized Kits (AFTERCARE)

Both kits contain valuable information to assist estate representative(s) to facilitate closing affairs in an organized manner. Unlimited Funeral Director's Proof of Death Certificates are included as well as application forms related to estate settlement (CPP, Survivors Benefits, cancellation of specific government documents, etc.). These kits are utilized and explored during our complimentary AfterCare service that will be scheduled and conducted by our professional AfterCare representative.

Facilities for Visitation

Comfortable climate controlled visitation suite; furnishings, audio visual and related equipment to facilitate your private family reflection and public visitation experience.

Fingerprint Keepsakes

Personalized Fingerprint Jewellery and Keepsakes options are available. If direction is provided to do so, the funeral director will digitally capture and archive the fingerprint of the deceased so that it may be displayed on jewellery or other keepsakes.

General and Service Areas of Funeral Homes

Includes the provision and maintenance of equipment and public areas of the funeral home that facilitate arrangements, visitation and services, restrooms, telephones, Wi-Fi, multi-media services and equipment, private meeting areas. Includes a designated receiving area for floral deliveries and general equipment required for offsite services.

Online Memorial

The creation of an online memorial page that indicates Visitation/Service details and facilitates receiving online condolences, pictures, videos from family and friends.

Prepare and Filing

The preparation and gathering of all necessary information to complete documents required to permit a cremation or burial (including the time involved in retrieving documents related to the authority of the Coroner and registration of a death with Provincial Registrar General).

Pallbearer (Active)

6 family members or friends are given the honour by the estate representatives to carry the casket at the funeral service and graveside.

Alternatively, estate representatives may ask the Funeral Director to provide professional staff pallbearers for an additional fee.

Pallbearers (Honourary)

In some circumstances Honourary Pallbearers are invited with representation from societies, lodges, career connections or long-time friends.

Honourary Pallbearers are not required to assist in carrying the casket.

Possession of cremated remains and refundable deposit:

When cremation is selected and the purchaser has requested that the funeral home retain the cremated remains, the funeral home can request that the purchaser pay a refundable deposit of \$350. The funeral home will retain the cremated remains for an agreed period of time from the date of cremation. If the cremated remains are not claimed within one year, the funeral home may inter the cremated remains in a cemetery, including in a common lot for which the cemetery is the interment rights holder, and the funeral home may retain the deposit referred to in this section. If the cremated remains are claimed before they are interred, the operator will refund any deposit paid as required circumstances permitted by the Act.

Preparation Room

A private and secure room that is used for the shelter and preparation of the deceased until service time or date of disposition.

Glossary

Pre-planning

Please speak with your Funeral Director about funding payment and financing options, i.e. Trust or Insurance when arranging a funeral in advance of need. Additional information available upon request. Cash, cheque and Visa are accepted methods of payment. Taxes as applicable. A Finance charge will only be applicable when a purchaser opts for an installment payment plan. This charge represents an annualized percentage rate of prime + 1.5%.

Professional White Dove Release

A professional company will coordinate a ceremony involving a flock of white doves that is designed to honour the memory of the person who has passed. The release provider is usually prepared to provide a professional release with short notice. Please speak with your funeral director regarding the various packages available.

Staff for Service

Licensed Funeral Director(s) and assistants, including vehicle drivers, casket attendants, cleaners, ushers and parking lot attendants for Service day.

Staff for Visitation

The presence and attention of licensed funeral director(s) and/or professional attendants before, during and after a visitation period.

Staff will manage cleaning and disinfection, attend to placement of floral tributes, assist with personalization of the visitation suite/chapel, assist family and guests with In Memoriam Donations and visitation protocols as required.

Transfer of Deceased

Professional staff, PPE and safe handling equipment required (excluding transfer vehicle) for the local transfer of deceased from place of death into the care of the funeral home. Subject to mileage charges.

Staff Listing

Managers

Tim Bailey - tbailey@arbormemorial.com

Sean D. Goodall - sgoodall@arbormemorial.com

Pre - Planning Director

Stacey Hartley

Licensed Funeral Directors

Laura Tackaberry

Kevin Kellington

Daniel Dutcher

Lori Garrah

Charmaine Menard

Kayla Albanese

Administrator

Lori Garrah

Where does the cremation take place?

Our office and crematorium are conveniently located under one roof at Glenhaven Memorial Gardens in Glenburnie.

Affiliated Businesses

Ajax

McEachnie Funeral Home
Pineridge Cemetery

Amherstburg

James H. Sutton Funeral Home
Simple Choice Cremation Centre - Amherstburg

Ancaster

Dodsworth & Brown Funeral Home Ancaster Chapel

Barrie

Adams Funeral Home

Belle River

Melady Funeral Home

Belleville

Burke Funeral Home
Steele Funeral Home

Brampton

Brampton Funeral Home & Cemetery
Scott Funeral Home Brampton Chapel

Brantford

Toll Funeral Home

Burlington

Burlington Memorial Gardens
Dodsworth & Brown Funeral Home Burlington Chapel

Essex

Simple Choice Cremation Centre - Essex

Etobicoke

Glendale Funeral Home & Cemetery

Fonthill

Pleasantview Funeral Home & Cemetery

Glenburnie (Kingston)

Glenhaven Memorial Gardens
Kingston Cataraqui Cremation Services

Goderich

McCallum & Palla Funeral Home

Gormley

Highland Hills Funeral Home & Cemetery

Hamilton

Dodsworth & Brown Robinson Chapel
L.G. Wallace Funeral Home
White Chapel Memorial Gardens

Kanata

Kelly Funeral Home Kanata Chapel

Kingston

Gordon F. Tompkins Funeral Home Central Chapel
Gordon F. Tompkins Funeral Home Township Chapel
Robert J. Reid & Sons Funeral Home

Kingsville

Simple Choice Cremation Centre - Kingsville

Kitchener (Breslau)

Memory Gardens Funeral Home & Cemetery

Leamington

Simple Choice Cremation Centre - Leamington

London

Forest Lawn Funeral Home & Cemetery
Memorial Funeral Home

Markham

Highland Funeral Home Markham Chapel

Midland

Nicholls Funeral Home
LeClair Cremation Centre

Mississauga

Scott Funeral Home Mississauga Chapel

Nepean

Kelly Funeral Home Barrhaven Chapel

Newmarket

Taylor Funeral Home

North York

Highland Memory Gardens

Oakville

Glen Oaks Cemetery & Funeral Home
Oakview Funeral Home

Oldcastle

Greenlawn Memorial Gardens
Victoria Memorial Gardens
Victoria Greenlawn Funeral Home

Orleans

Kelly Funeral Home Orleans Chapel

Affiliated Businesses

Ottawa

Capital Funeral Home & Cemetery
Kelly Funeral Home Carling Chapel
Kelly Funeral Home Somerset Chapel
Kelly Funeral Home Walkley Chapel

Penetanguishene

Penetanguishene Funeral Home

Peterborough

Nisbett Funeral Home
Peterborough Cremation services
Rosemount Memorial Gardens

Scarborough

Highland Funeral Home Scarborough Chapel
McDougall & Brown Funeral Home
Scarborough Chapel
Resthaven Memorial Gardens

St. Catharines

Butler Funeral Home Niagara Chapel

Stoney Creek

Chapel Hill Memorial Gardens

Stouffville

ONeill Funeral Home

Tecumseh

Marcotte Funeral Home

Thunder Bay

Harbourview Funeral Centre
Jenkins Funeral Home
Sunset Memorial Gardens

Toronto

Lynett Funeral Home
Scott Funeral Home West Toronto Chapel

Welland

J.J. Patterson & Sons Funeral Residence
Welland Cremation Service

Whitby

Mount Lawn Funeral Home & Cemetery

Windsor

Janisse Funeral Home
Morris Sutton Funeral Home
Simple Choice Cremation Centre - East
Simple Choice Cremation Centre - South
Windsor Chapel Funeral Home - Central Chapel
Windsor Chapel Funeral Home - Banwell Chapel
Windsor Chapel Funeral Home - South Chapel

Woodbridge

Glenview Memorial Gardens
Scott Funeral Home Woodbridge Chapel



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